

Clean & Safe Board 07.19.22 | via ZOOM

8:30 Call Meeting to Order

- Agenda Public Comment
- Next Board Meeting: September 13, 2022 via Zoom
- Approve minutes of May 17, 2022, Board Meeting | Action

Guest Speaker

- Breawna Lane w/ The Mobile Crisis Response Team
- Katie Wood w/ C-HRT Team

Chairman's Report

- Phil Rath
- Call for Nomination for Marina Seat | Informational
- September Board Meeting Date Discussion | Informational

DSDP President/CEO Update | Informational

Betsy Brennan

DSDP Chief Operations Officer | Informational

- Justin Apger
- PBID Renewal Update

DSDP Clean and Safe Executive Director Update | Informational

- Alonso Vivas
- FY23 Service Update

Member Discussion

Non-Agenda Public Comment This is a period of time for any members of the public to comment on the forthcoming action item.

Adjourn

Join Zoom Meeting

https://us02web.zoom.us/j/85108577622?pwd=eW1wWklsVGQrN3lJMFhTOXdZZ2J4UT09

Meeting ID: 890 2064 8228

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Clean & Safe Board of Directors Meeting May 17, 2022, Meeting Minutes

Call to Order:

Meeting commenced at 8:36

Clean & Safe Board of Directors Attendance:

Board members present:

- Phil Rath, Chair
- Maria Disla
- Howard Greenberg
- James Haug
- Glenna Gasper
- L.C. Cline
- Betsy Brennan
- Steve Kohn
- Angie Webber
- Michael Trimble
- James Haug

Board members not present:

- Jason Wood
- James Langley
- Doug Korn
- Mike Madigan, Treasurer
- Barbara Daly, Secretary

The following DSDP staff members were present: Alonso Vivas, Charity Jones, Justin Apger, Dani Garcia, Sean Warner, Terri Johnson, Sarah Brothers, Aydan Scott

Agenda Public Comment: No public comment.

Motion: Approval of minutes from the March 7, 2022, Board meeting

- 1st L.C. Cline
- 2nd Glenna Gasper
 - o Motion Approved Unanimous

Motion: Approval for the following

Mike Madigan – East Village Howard Greenberg – Gaslamp

Michael Trimble – Gaslamp

Additionally, the nomination committee recommends that Phil Rath continue as Board Chair, Doug Korn to serve as Vice Chair/Secretary, and Mike Madigan to serve as Treasurer.

- 1st L.C. Cline
- 2nd Glenna Gasper
- o Motion Approved Unanimous

Motion: Approval of Upcoming Board of Directors Meeting Dates:

- 1st Maria Disla
- 2nd L.C. Cline
- o Motion Approved Unanimous

Chairman's Report - Phil Rath

- Approval of Board Nominees
- Approval of upcoming Board of Directors Meeting Dates

DSDP President/CEO Update - Betsy Brennan

- Innovation center update:
- o The DSDP Innovation Center tells the story of Downtown San Diego in multiple ways by using a data driven strategy, imagery, and Google Earth technologies.
- Sarah Brothers:
- o DSDP is working on a scheduling system so residents and the general public can use can the Innovation Center as a storytelling tool.
- o The Innovation Center will be able to be used by business owners, property owners, potential investors, local government, and residents to learn about the current challenges in the Downtown area. They'll also be able to learn about what they're urban lifestyle, future investment opportunities, demographics, attractions, and schools
- o It will also highlight the Clean & Safe Program and provide details regarding the current homelessness situation.
- o Downtown is considered a 15-minute city for its accessibility, walkability, and public transportation.
- o It can also be used for learning about what the future of downtown will look like.
- o There will be close to 9,500 new residential spaces in the next 3 years
- o Downtown is appealing to young professionals in the life sciences industry and the growing tech market.
- Steve Kohn: Who updates the liquid galaxy platform?
- o DSDP updates the platform internally
- Howard Greenberg: What responses has DSDP received from the community regarding street level issues? Google Earth looks pretty but the reality is the situation form the street level is terrible.

- o It depends on the audience and where people are coming from. For example, people coming from Los Angeles vs. Nashville will have different perspectives. All urban environments have their challenges.
- Angie Weber: Have any big leases been signed? IQHQ and Stockdale?
- o Nothing to announce yet but DSDP will be using the Innovation Center to work with realtors and prospective property owners.
- LC Cline: Why aren't images/data updated faster?
- o It depends on the quadrant and Google Earth
- Electronic/digital wayfinding signs are still about a year and a half out from being installed. There will be pilot program for 275 blocks of Downtown San Diego.
- DSDP will reach out to BIDS and associations regarding partnering with DSDP to maximize the use and benefits of the Innovation Center.
- At this point the liquid galaxy and access to the Innovation Center is not available to the public on home computers.
- CEP properties are 50,000 sq ft or more and those property owners pay bigger assessment fees

DSDP Chief Operations Office Update - Justin Apger

- District Renewal Process Update:
- o Clean & Safe contract expires in 2025
- o DSDP plans on renewing early in 2023/2024
- o 2022 will be all about community outreach
- o Large property owners have weighted votes
- o DSDP will have 3 phase community outreach plan. In Phase 1 DSDP will reach out to large/top tier property owners like Bosa and the Irvine Company
- o DSDP has already attended 26 meetings and still have about 35 to go
- o DSDP will discuss concerns surround homelessness, security, power washing, and trash removal among other issues
- Howard Greenberg: Why doesn't the money from grants go to homelessness?
- There are several reasons, the budget is spent across various aspects of the Clean & Safe program which is 90\$ grant funded.
- Howard Greenberg: The perception is that Clean & Safe program is in charge of homeless strategies and solutions. Maybe you should change the name of the Program name and maybe revisit our budgetary needs.
- Glenna Gasper: Where is the city spending the money?
- Phil Rath: The bulk of the funds are spent on infrastructure. The renewal is a make-or-break situation. One of the problems is some community members don't have enough information on the program. I worry that they vote with little to no information. We need to clarify who does what, Clean & Safe vs. the city. Lack of funds aren't the issue.
- Glenna Gasper: I'm little surprised large property owners don't do more to help
- Howard Greenberg: Policy roadblocks are a real problem.
- L.C. Cline: Homelessness effects safety and cleanliness. We need more resources
- Phil Rath: PBID exists to fill the government gap in services. Homelessness is a humanitarian crisis. Building shelters and facilities falls on the government not Clean & Safe

- Betsy Brennan: Sports Arena shelter beds to open in July. And there will be more spaces available in San Diego just not in the downtown area
- DSDP is working with SRO owners to educate them regarding the level of Clean & Safe services
- Resident strategy: identify all HOA's and meet with them individually
- DSDP has hired a resident ambassador: Joyce Summer
- BID 50% petition; MAD 30% petition; PBID 10-year term
- Howard Greenberg: how do we disrupt what's going on? How do we do something different to effect change? Is it an option to bring in more machinery to clean up after illegal street vendors? I've noticed there are more fights, gun violence, theft in the Gaslamp
- o Phil Rath: We are working on framing a plan for change. It might be a good idea to have a reserve of money to fill in grant gaps. Maybe we look to see what other cities are doing
- Glenna Gasper: Are tenants responsible for letting their out of state property owners know about the ongoing issues?
- o Betsy Brennan: DSDP is meeting local property managers and setting up calls with the out of state owners
- Alonso Vivas: A large part of Clean & Safe going to the HOA meetings is to educate residents. We are also developing a community resource sheet, so people know who to reach out to when it isn't a Clean & Safe issue
- Betsy Brennan: We have a trip to Denver coming up. 40 board members will be attending and so will councilmember Whitburn and others
- L.C. Cline: Why are we working with outdated policies? It's hard to effect change that way. Clean & Safe needs the backing of the mayor's office, the city and SDPD
- o Betsy Brennan: The current policies are only 2 years old. We have made progress at the county, but the policies are still very restrictive.
- L.C. Cline: There are a huge number of vacant properties owned by out if state owners. We need to push back and let those owners know it's causing a strain on services
- Steve Kohn: What happens if we don't get renewed?
- o Phil Rath: that's why we're trying to get renewed early, if we don't get renewed the first time around, we'll try again.

Executive Director Update – Alonso Vivas, Downtown San Diego Partnership Clean & Safe Program

- Safety update:
- o Clean & Safe is close to being fully staffed
- o We have hired a new security firm. Inter-Con will be officially starting July 1st
- Dani Garcia: In-house security team introduction: Clean & Safe has hired 4 new in-house safety ambassadors and we've rolled out new uniforms
- Finance update:
- o We've received reimbursement from city from July thru February
- o March reimbursement to be submitted
- o Administrative budget is over due to HR and finance

- o We are having a few challenges with our current security firm
- o Security budget on the low side
- o More security expenses in June
- o Placemaking under budget due to permitting issues and delays regarding parklets and intersection murals
- o Maintenance is within budget
- o 2021 collected almost 2 million tons of trash
- We are hoping to get the Housing commission/RTFH contract
- o We will be rolling out the Big Belly trash can pilot program starting with 80 trash cans. The can should ship around June. Sean Warner and Ernesto Romo will work with property owners and board members regarding placement and strategy. If the pilot program is successful, we'll start looking for grants

Non-Agenda Public Comment No public comment.

Adjourn: The meeting adjourned at 10:05am

Next meeting: July 19, 2022, to be held via Zoom:

Join Zoom Meeting

https://us02web.zoom.us/j/85108577622?pwd=eW1wWklsVGQrN3IJMFhTOXdZZ2J4UT09

Meeting ID: 851 0857 7622

Passcode: 741022



Downtown San Diego Clean & Safe Safety Update

Community Harm Reduction Team (C-HRT)

Community Harm Reduction Team provide outreach and engagement to individuals experiencing homelessness in East Village City of San Diego and Midway area. They focus on individuals with chronic substance use that are resistant to services.

Candidate Referral Criteria:

Top Criteria

- Priority populations are 18+
- Individuals who are homeless and unsheltered
- Individuals who have substance use conditions or co-occurring conditions

Additionally Serves:

- Chronic substance users
- Meet ASAM criteria
- Have co-occurring mental/physical health issues
- Are injection drug users
- Are pregnant women
- Have a justice-involved history
- Or have ED, EPO, Sobering Center, and/or PERT utilization in the least year.

C-HRT Referral Flow:



Family Health Centers- San Diego (FHS-SD) collaborates and works closely with C-HRT to provide Outreach, Engagement, Services, and Care Coordination to clients who are enrolled in C-HRT. Only FHS-SD manages referrals and client eligibility.

Services Include:

- Field- based harm reduction services
 - Outreach and engagement
 - Low barrier
 - Just in time services connection to primary care
 - Behavioral health services
 - Medication management
 - Medication Assisted Treatment (MAT)
 - Syringe Exchange Program
- Multidisciplinary and Peer Support Team engagement in the location "where they are"
- Care coordination with existing Central Region Homelessness Teams
- Care Coordination and case management with community-based services. "Whatever it takes" approach.
- Transportation to needed services
- Wraparound services for individuals with connection to permanent supportive housing
- Wraparound supports to connect clients to primary care and behavioral health services, permanent supportive housing, and a point of continuous contact.
- A client-centered approach that follows individuals through designated bridge, Safe Haven, and permanent supportive housing.

Alpha Project is another provider who conducts the Shelter Referral Process for C-HRT. The shelter referral is for those already enrolled in C-HRT. These individuals must be screened and evaluated prior to being a qualified candidate.

Services Include:

- C-HRT (FHC-SD) will outreach and engage homeless persons in East Village, City of San Diego, and Midway Area.
- C-HRT team will screen for eligibility.
- C-HRT (FHC-SD) will determine if client is enrolled in HMIS, and enroll clients as needed. Using HMIS will coordinate with other providers working with client.
- C-HRT (FHC-SD) will have a dedicated phone number for community referrals and care coordination.
- Alpha Project requests Shelter admissions occur Monday through Friday, between the hours of 8:00 a.m. 2:30 p.m. Occasional admissions outside of this time will be managed, with the intent to avoid the 5:00 p.m. dinner service timeframe.
- Alpha Project and FHC-SD each have required paperwork; both must be submitted to complete the intake process.

Contact Information:

Betsy Knight, Behavioral Health Program Coordinator Elizabeth.Knight@sdcounty.ca.gov, 619-606-0942

Sources:

2022-01-07-BHS Information Notice-C-HRT Eligibility and Referrals.pdf

(MCRT) Mobile Crisis Response Team

Mobile Crisis Response Team attends to behavioral health crisis calls that do not require law enforcement intervention. This provides an effective solution to addressing non-violent behavioral health situations. These are licensed mental health clinicians, case managers, and peer support specialists who can respond to behavioral crisis calls that do not involve known threats of violence or medical emergencies.

Services Available:

MCRT caters to individuals of all ages experiencing a Mental Health, Alcohol, or Drug Crisis.

- Crisis Triage
- Risk Assessment
- In-Person Intervention
- Care Coordination
- Linkage to appropriate behavioral health services
- If clinically indicated, transportation to the appropriate facility

Candidate Referral Criteria:

Priority Populations are 18+

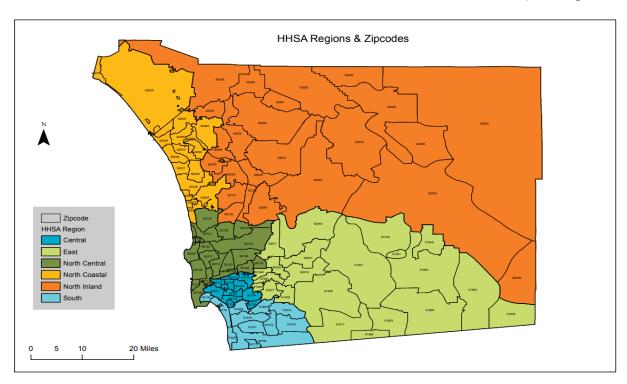
- No injuries requiring a medical response.
- No weapons involved or known to be in possession of the person.
- The person is not involved in serious criminal activity, related to this call, that warrants law enforcement.
- Person is not known to be wanted in connection with an ongoing LE investigation.
- No threat of immediate violence or reasonable potential for immediate violence or use of violence toward others or self.
- Law enforcement was not specifically requested.

Services are provided by Exedus Recovery, Inc. in the North Coastal region and by Telecare Corporation in the remaining regions.

If you need help or know someone who does:

Call the County's Access and Crisis Line (888) 724-7240

An Access and Crisis Line clinician will assess the situation for risk and safety through a



series of questions and may refer to MCRT or another resource as appropriate.

MCRT Hours of Operation

- •MCRT is currently available for an in-person response on a 24/7 basis.
- •MCRT has phone triage through their Call Center on a 24/7 basis.

Sources:

BHS MCRT (sandiegocounty.gov)

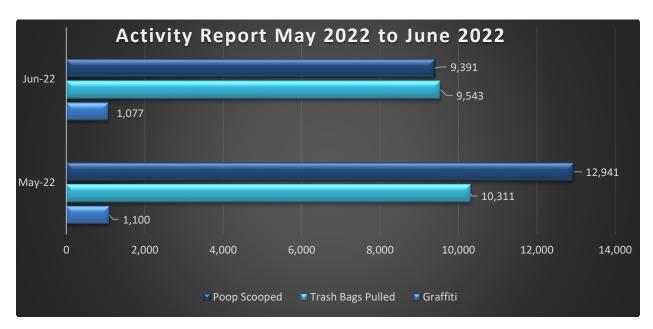
About MCRT (sandiegocounty.gov)



On the Road with the Mobile Crisis Response Team https://youtu.be/IX5OckPgFCA



Downtown San Diego Clean & Safe **Maintenance Update**



May Employee Of The Month



Luis Leon

DOH: September 26th, 2014

EOM: May 2022 Shift: Day Shift Assigned: City Center

Maintenance Logs: 524 Trash Bags Pulled: 59 Poop/Urine Clean: 129 Graffiti Removed: 31



TOUR LIKE Whether a first timer or a local, there's always something new to discover Downtown!

LITTLE ITALY

A LOCAL! ATTRACTIONS & MUSEUMS

Clean & Safe Program **Placemaking**

Downtown Insider's Guide

- Pocket-sized foldable guide will be printed on a durable water-resistant paper
- The guide provides website links and descriptions of the many attractions and destinations in Downtown
- Maps to be distributed in July and is sure to be a must-have to explore Downtown San Diego this summer!





Clean & Safe Program Placemaking

Neighborhood Identification – Trash Can Wraps

- New Big Belly trash cans will be wrapped with a unique design that promotes neighborhood identity
- 80 locations across all neighborhoods
- Installation begins mid-July









SAN DIEGO





























Downtown San Diego Clean & Safe Outreach Update

Outreach Activity Report May 2022 & June 2022

May-22 June-22

Unsheltered Homeless Count: 1324
Unsheltered Homeless Count: 1453

Family Reunification: **37** Family Reunification: **39**

Unsheltered Contacts Made: 101
Unsheltered Contacts Made: 162

David

David moved to San Diego in 2021 with his girlfriend. After a few months of living in San Diego, David and his girlfriend separated. The breakup set him back to using drugs as a coping mechanism. While living at Father Joe's shelter, David shared with his case manager that he wished he could go home to his mom's house in New York. The case manager quickly referred him to the Downtown San Diego Clean and Safe's Family Reunification Program.

David was re-housed with his mom in New York and then chose to enter rehab for a month-long addiction treatment plan. After his treatment was complete, David attained a job working at the Grand Canyon and is now living near there, paying for his housing. David plans to continue his sobriety, save money, purchase a car and continue working on his mental health. We are proud of David and his continued commitment to caring for himself.

Tammy

When we spoke with Tammy three months after she moved, she expressed deep gratitude for the program because we helped her when she most needed the help. Tammy had left her hometown and moved to San Diego to look for a more open and inviting community for her two sons. When her plans did not work out, she was grateful we could help her move back home with her mom! Tammy says she is still living with her mother, and is working at a factory scratching the paint off cars. Tammy told us that she is content because she feels loved by her family and is accomplishing her goals.